General terms and conditions

1- Admission and residence conditions

To be admitted to enter, settle or stay on the Aleth campsite, you must have been authorized by the manager or his representative. It is the manager's duty to ensure that the campsite is kept in good order, and that the present regulations are applied and complied with.

No one may elect domicile there

2- Police formalities

Minors not accompanied by their parents are not admitted.

Pursuant to article R.611-35 of the Code de l'Entrée et du Séjour des Etrangers et du Droit d'Asile (French law on the entry and residence of foreigners and the right to asylum), the manager is required to have foreign guests complete and sign an individual police form on arrival. This must include the following information

- 1° full name;
- 2° date and place of birth;
- 3° nationality
- 4° usual place of residence.

Children under the age of 15 may appear on the card of one of the parents

3- Installation

The outdoor accommodation and related equipment must be installed in the location indicated in accordance with the instructions given by the manager or his representative.

4- Reception desk

Open from 8:30 a.m. to 1:00 p.m. and from 3:00 p.m. to 8:00 p.m.

At the reception desk, you'll find all the information you need about the campground's services, refreshment facilities, sports facilities, local tourist attractions and other useful addresses.

A complaints collection and processing system is available to customers

5- Display

These rules and regulations are posted at the entrance to the campsite and at the reception desk. They will be given to any customer who requests them.

For classified campsites, the classification category with the tourism or leisure label and the number of tourism or leisure pitches are displayed.

The prices of the various services are communicated to customers in accordance with the conditions laid down by order of the Minister for Consumer Affairs, and can be consulted at reception.

6- Departure arrangements

Customers are asked to inform the reception desk of their departure the day before. Customers intending to leave before the reception desk opens must pay for their stay the day before.

7- Noise and silence

Guests are kindly requested to avoid any noise or discussion that might disturb their neighbors. Sound equipment should be adjusted accordingly. Door and trunk closures should be as unobtrusive as possible.

Dogs and cats are the only animals accepted, up to a limit of 2 per accommodation. They must not be left on the campsite, even locked up, in the absence of their owners, who are civilly responsible for them. The manager ensures the peace and quiet of his guests by setting the hours during which total silence is required: from 11:00 pm to 7:00 am.

8- Visitors

After having been authorized by the manager or his representative, visitors may be admitted to the campsite under the responsibility of the campers receiving them.

The customer may receive one or more visitors at the reception desk. Campsite services and facilities are accessible to visitors. However, use of these facilities may be subject to a fee, which must be posted at the entrance to the campsite and at the reception desk.

Visitors' cars are not allowed on the campsite.

9- Vehicle traffic and parking

Inside the campsite, vehicles must drive at a limited speed.

Traffic is authorized from 8:30 am to 9 pm.

Only vehicles belonging to campers staying at the campsite may circulate in the campsite. Parking is strictly forbidden on pitches usually occupied by accommodation unless a parking space has been provided for this purpose. Parking must not impede traffic or prevent new arrivals from settling in.

10- Maintenance and appearance of installations

Everyone is required to refrain from any action that could damage the cleanliness, hygiene and appearance of the campsite and its facilities, particularly sanitary facilities.

It is forbidden to dispose of waste water on the ground or in gutters.

Customers are responsible for emptying wastewater into the facilities provided.

Household waste, garbage of all kinds and paper must be placed in the garbage cans.

Washing is strictly forbidden outside the bins provided for this purpose.

Laundry may be hung in the communal dryer. However, it is tolerated until 10 a.m. in the vicinity of the accommodation, on condition that it is discreet and does not disturb the neighbors. It should never be done from trees. Plantings and floral decorations must be respected.

It is not permitted to demarcate the site of an installation by personal means, nor to dig up the ground. Any damage to vegetation, fences, grounds or campsite facilities will be paid for by the person responsible. The site used during the stay must be maintained in the same condition as the camper found it on arrival.

11-Safety

a) Fire:

Accommodation and buildings are strictly non-smoking.

Open fires (wood, coal, etc.) are strictly forbidden. Stoves must be kept in good working order and not be used in dangerous conditions. In the event of fire, notify management immediately. A first-aid kit is available at the reception desk.

b) Flight:

The management is responsible for items left at the office and has a general obligation to monitor the campsite. Campers are responsible for their own facilities, and must report the presence of any suspicious

persons to the manager. Customers are asked to take the usual precautions to safeguard their equipment.

12- Games

No violent or disruptive games may be played in the vicinity of the facilities.

Inflatable games are reserved for children under the age of 12, under their parents' responsibility. Inflatable games opening hours: 6:30 pm to 8:00 pm

The meeting room (barnum) cannot be used for lively games; barnum opening times: 8.30am to 10am and 6pm to 10pm.

Children must always be supervised by their parents.

12- Dead garage

Unoccupied equipment may only be left on the site with the agreement of the management, and only at the indicated pitch. A charge may be made for this service.

13- Infringement of internal regulations

In the event of a resident disrupting the stay of other users or failing to comply with the house rules, the manager or his representative may, if he deems it necessary, give the resident oral or written notice to ceas the disturbance. In the event of serious or repeated breaches of the rules and regulations, and after formal notice to comply, the manager may terminate the contract. In the event of a criminal offence, the manager may call in the police.